# THE "VILLAGE" MODEL: CREATING CARING COMMUNITIES?

Annual Scientific Meeting Gerontological Society of America Washington, DC November, 2014

## Developmental Model of Healthy Aging

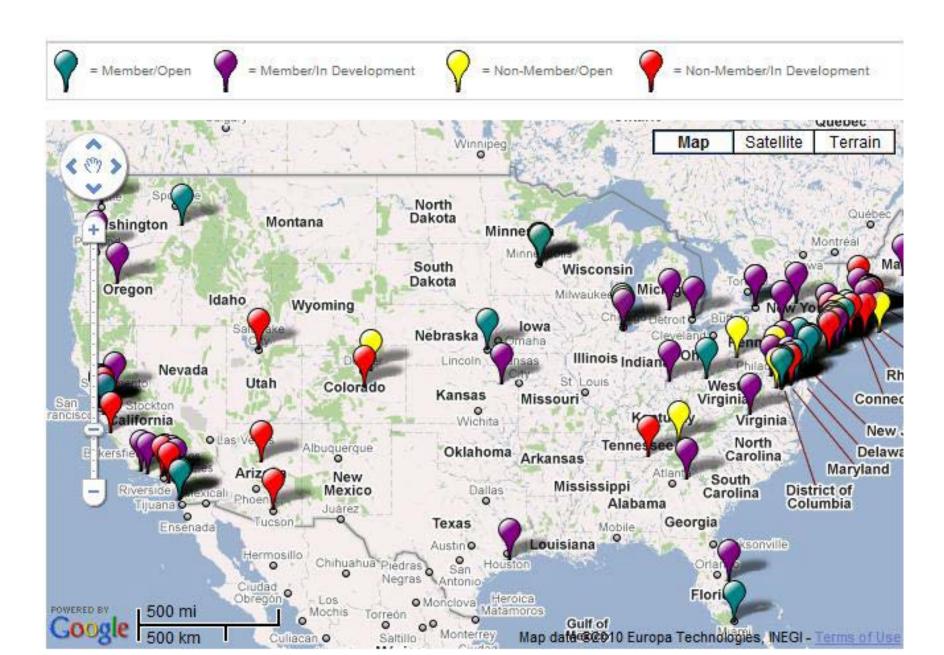
- Continuity [maintenance]
  - Minimal Age Barriers
- Compensation [support]
  - Accommodations/Supports
  - Basic Safety and Security
- Challenge [stimulation]
  - New Opportunities for Fulfillment
- Control
  - Efficacy Opportunities
  - Consumer-Directed Care
- Connection
  - Social Engagement Opportunities
  - Intergenerational and Age-Cohort Activities
- Contribution
  - Civic Engagement
  - Meaningful Family Roles

## Conceptual Underpinnings

- Selective Optimization with Compensation (Baltes & Baltes)
- Proactivity Model of Successful Aging (Kahana & Kahana)
- Socioemotional Selectivity (Carstensen)

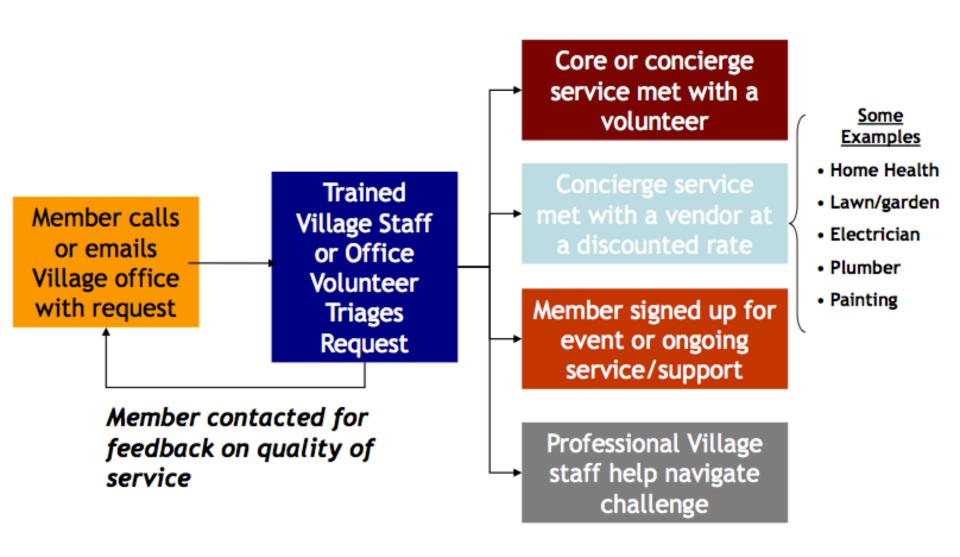
# Characteristics of a "Village"

- Membership organization
- Self-governing
- Geographically-defined
- Provides or arranges services
- Social activities
- □ Goal = aging in place



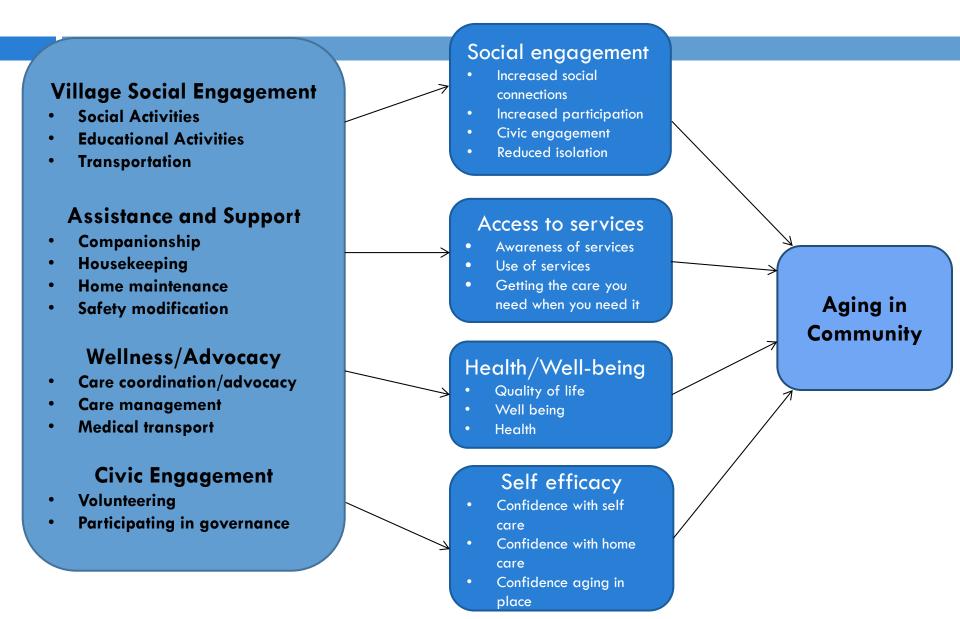
# Village program model

- Social Activities
- Member Engagement
- Direct Services
  - Provided by members, volunteers, or Village staff
  - Usually included as part of membership fee
- Information and Coordination
- Referrals
  - Preferred provider networks
  - Usually requires a payment to be made to an outside service provider



Slide courtesy of NCB Capital Impact

## Potential Impacts of Village Membership



# Villages and Social Capital

- Bonding capital
  - Social activity
  - Social support
- Bridging Capital
  - Participation in meaningful roles
- Linking capital
  - Access to needed services
  - Reduced cost of services

# UC Berkeley Villages Project

# **Project Components**

#### Village organizational development

- Village characteristics and types
- Factors associated with growth and sustainability
- Cost-effectiveness
- Challenges and best practices

#### Evaluation of Village program impacts

- Service use
- Member satisfaction
- Physical and social well-being
- Ability to age in place

# Village Studies

- 3 National Surveys of Villages
  - 2009 Survey funded by The SCAN Foundation
  - 2012 and 2013 funded by the Silberman Foundation (with Rutgers University and University of Maryland)
- Single Site Village Evaluation (2012-2013)
  - ElderHelp Concierge Club of San Diego
  - Funded by The SCAN Foundation
- California Village Evaluation (2011 2015)
  - Includes 9 California Villages
  - Funded by the Archstone Foundation
- Feasibility Study of Online Data Portal and Village Registry (2014 2015)
  - Funded by the Retirement Research Foundation

# California Village Study: Evaluation Design

- 9 Villages in California
- Organizational Development and Sustainability
- Member Outcomes
  - Retrospective member survey (N=282)
  - Pre-post test with members (N=133)
- □ Service Delivery (2 ½ years)
- Social Return on Investment Analysis

# Characteristics of Participating Villages

- Auspices
  - $\blacksquare$  Freestanding = 5 (of 9)
  - $\square$  Agency-based = 4 (of 9)
- Members per village (mean) = 170
- $\square$  Membership dues (mean) = \$520/yr
- □ Discounted memberships (mean) = 9%
- Villages using time-banking = 2 (of 9)
- □ Paid staff (mean) = 2.18 FTE
- Volunteering
  - Volunteers per village (mean) = 74
  - Members per volunteer (mean) = 2.1
  - $\blacksquare$  Members who volunteer (mean) = 40%

#### Member Characteristics

- $\square$  Member age (mean = 76)
  - □ 24% under 70
  - **40%** 70 79
  - □ 37% 80 and older
- Other characteristics
  - 75% female
  - □ 94% white, non-Hispanic
  - 97% speak English as first language
  - 76% college graduates
  - 6% high school education or lower
  - 45% married or partnered

# Member Characteristics (cont'd)

- 23% of members are struggling financially (<EESI)</li>
   (compared to 47% in CA)
- □ 15% are in fair or poor health
- 16% report an Activity of Daily Living impairment (bathing, dressing, getting around inside home)
- 43% report an IADL impairment (shopping, cooking, getting to places out of walking distance)
- □ 47% live alone



# Programs and Services

Top 10 Internal Services	USED BY (% of all members)
Social Events/Classes	70%
Information or Referrals	51%
Companionship	29%
Transportation	26%
Technology Assistance	17%
Home Repair/Safety/Modification	16%
Health Care Advocacy/Assistance	3%
Misc	10%

# Member Social Engagement

- Member roles:
  - Development of the Village
  - Governance
  - Service provision
- 49% of members volunteer for their Village
  - 29% assist other Village members
  - 17% serve on planning or governance boards
  - 9% do administrative work
  - 7% help with marketing or outreach

# Evaluation Findings: Social engagement (retrospective)

- 81% agree they know more people since joining the Village
- □ 63% talk to more people
- □ 62% feel more connected with other people
- □ 53% participate in activities and events more
- □ 40% leave their home more
- □ 39% say they are less lonely since joining the Village

# Evaluation Findings: Social engagement (longitudinal)

- Have someone to call if need help with routine activities (shopping, preparing meals, etc).
  - □ 73.3% agree or strongly agree at intake  $\rightarrow$  86.7% at follow up (p<.001)

#### No change or decline

- How often member leaves home
- How often member sees friends or neighbors
- How often member does volunteer work
- How often member attends meetings

# Social impact

(Linear regression on member chars and service use)

Variables	Social Impact (B) (n=282)
Income (Above EESI)	-1.371
Lives Alone	.385
Disability	486*
Social Activities	1.106***
Volunteering	.640***
Companionship Svcs.	.693***
Transportation Svcs.	.435*
Technology Svcs.	.279

<sup>\*</sup>p<.05, \*\*p<.01, \*\*\*p<.001; model  $R^2 = .389$ 

# Evaluation Findings: Impact on unmet needs (longitudinal)

#### Positive impacts

- Does your current residence need any modifications or changes to improve your ability to live there over the next 5 years?
  - 29% said yes at intake -> only 17% said yes at follow up (p<.01)</p>
- Housework
  - $\square$  31% reported needing additional help at intake  $\rightarrow$  20% at follow up (ns)
- Yard work
  - $\square$  39% reported needing additional help at intake  $\rightarrow$  27% at follow up (ns)
- Using the computer
  - 44% reported needing additional help at intake  $\rightarrow$  31% at follow up (ns)

#### No change

- Personal care showering bathing dressing, transferring, taking medications (>95% no help needed)
- Meal preparation (>85% no help needed)
- Assistance getting around inside home (>95% no help needed)

# Evaluation Results: Aging in place (Longitudinal)

- How confident are you that you can get the help you need to live in your own home as long as you would like?
  - 38% were very confident at intake  $\rightarrow$  56% at follow-up (p<.001)

- Are you considering moving to alternative housing?
  - $\square$  29% said yes at intake  $\rightarrow$  14% at follow up (p<.001)

#### **Contact Information**

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